

John Keal Music Co., Inc.

John Keal Music Group includes: D&M Music, JKM Clifton Park, JKM Schenectady

819 Livingston Ave, Albany NY 12206

T: 518-482-4405 F: 518-482-4426

www.JohnKealMusic.com

Administrative Staff

We are seeking an individual to join our office team full time. This is an office of four to five full-time employees. While each member of our office staff has some specific duties, we all share certain tasks. Cross training allows each member of this team to step in and help out according to the work load.

Work hours are Monday – Friday 9:30am – 5:30pm. We are also required to work Saturdays as follows:

<u>September</u>: Every Saturday 9:30am – 5pm (with the exception of Labor Day weekend) <u>October – June</u>: 1-2 Saturdays per month 9:30am – 2pm (Office staff will rotate)

July & August: No Saturday hours

Duties will include:

- Answering multiple phone lines, assisting customers, and directing calls.
- Posting rental payments and preparing deposits.
- Preparing and mailing billing for instrument rental accounts.
- Maintaining delinquent rental accounts and responsible for "in-house" collection procedure.
- Processing new rentals and customer orders
- Processing instrument return and exchange paperwork
- Maintaining customer accounts and records accurately
- Filing

Must be organized, detail oriented and able to multitask. Good customer service skills are a must. Music knowledge is a bonus but not required.

Salary Range: \$18-\$21/hr

Benefits Include: Paid holidays, sick, personal and vacation time according to years of employment. 401K after one year of employment and health benefits available after a probationary period.

John Keal Music Company has been in business in Albany, NY since 1930. We have been specializing in service to school music programs for over forty years. We have a full school delivery staff, a full service repair shop, and many support staff. We maintain the family atmosphere that was established by the Keal Family with a level of professionalism found in larger companies.

Interested applicants should submit a cover letter, resumé, and attached application. Please submit by email to: Cassi Olin, Office Manager; **colin@johnkealmusic.com**

ApplicationFor Employment





We consider applicants for all positions without regard to race, color, religion, creed, gender, sexual orientation, national origin, age, disability, marital or veteran status, or any other legally protected status.

PLEASE PRINT

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Position applied for:		Date of Application:
How did you learn about us: Advertisement Employment Agency Friend	☐ Inquiry/ Walk-in☐ Other	
Last Name:	First Name	Middle Name
Address: Number Street	City	State Zip
Phone: Home Cell	Other So	cial Security Number
Have you ever filed an application with us before? If yes, give date	□ Yes □ No	
Do any of your friends or relatives work here? If yes, print name	□ Yes □ No	
Are you currently employed?	□ Yes □	No
May we contact your present employer?	☐ Yes ☐ No	
Are you prevented from lawfully becoming employ country because of visa or immigration status? Proof of citizenship or immigration status will be required.	ved in this Yes No	
Date available for work/	What is your desired salary rang	e ?
Are you available to work	☐ Part Time ☐ Tempo	orary
Are you multilingual □ Yes □ No	If yes, what languages do you sp	eak?
Please check any instruments you play (either curre	ently or in the past).	
□ Flute □ Clarinet □ Sax □ Doul □ Percussion □ Guitar □ Violin □ □ Other	ble Reed □ Trumpet □ Tron I Viola □ Cello □ Bass □	
Please describe your music background		
(for road sales applicants)	No. To which state 9	

plication process for this particular position.	resume, that you reel would be neipful in the ap-
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Applicant Statement (please read before signing)	
I certify that all information I have provided in order to apply for and secure true, complete and correct.	e work with John Keal Music Company, Inc. (the employer) is
I understand that any information provided by me that is false, incomplete cancel further consideration of this application, or (ii) immediately discharge	
I expressly authorize, without reservation, the employer, its representatives, reference (personal and professional), employers, public agencies, licensing the accuracy of all information provided by me in this application, resume of I may have regarding the employer, its agents, employees or representatives employment process and all persons, corporations or organizations for furnit I understand that the employer does not unlawfully discriminate in employer of limiting or excusing any applicant from consideration for employment or	authorities and educational institutions and to otherwise verify or job interview. I hereby waive any and all rights and claims is, for seeking, gathering and using such information in the shing such information about me.
I understand that this application remains current for only 30 days. At the constitution to be considered for employment, it will be necessary to reapply at I hereby understand and acknowledge that, unless otherwise defined by application of an "at will" nature, which means that the employee may resign at any with or without cause. It is further understood that this "at will" employment by conduct unless such change is specifically acknowledged in writing by a	onclusion of that time, if I have not heard from the employer and nd fill out a new application. licable law, any employment relationship with this organization time and the employer may discharge the employee at any time at relationship may not be changed by any written document or
I also understand that if I am hired, I will be required to provide proof of idefederal immigration laws require me to complete an I-9 Form in this regard	entity and legal authority to work in the United States and that
I certify that I have read, fully understand and accept all terms of the forego	ing Applicant Statement
Signature of Applicant	Date
(for office staff and sales applicants)	
As a part of my application process, I authorize John Keal Music Company, check and investigate my credit standing, using the information provided or	
Signature of Applicant	Date